

WSAC IT Strategic Plan

Vision

- Leverage technology to provide streamlined and efficient services to our customers.

Mission

- Work collaboratively with stakeholders as a strategic partner to provide modern, secure, and reliable services.

Values

- People – recruit and retain excellent staff
- Collaboration – work closely with business partners to deliver value
- Innovation – keep up with technology changes and best practices
- Security – be good stewards of the data we maintain
- Agility – respond to changing requirements and environment

Objectives

- Focus on software development to support the agency's financial aid programs
- Transform data into information to enable informed decision making
- Provide modern technology and support to allow staff to focus on their mission
- Leverage cloud technologies to reduce infrastructure management